

# ROAMpayX Demo Mode User Guide

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# Revision History

Version Number	Revision Date	Revision Description
v1.0	4/25/18	Initial production release of the Demo Mode User Guide

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# 1 Overview

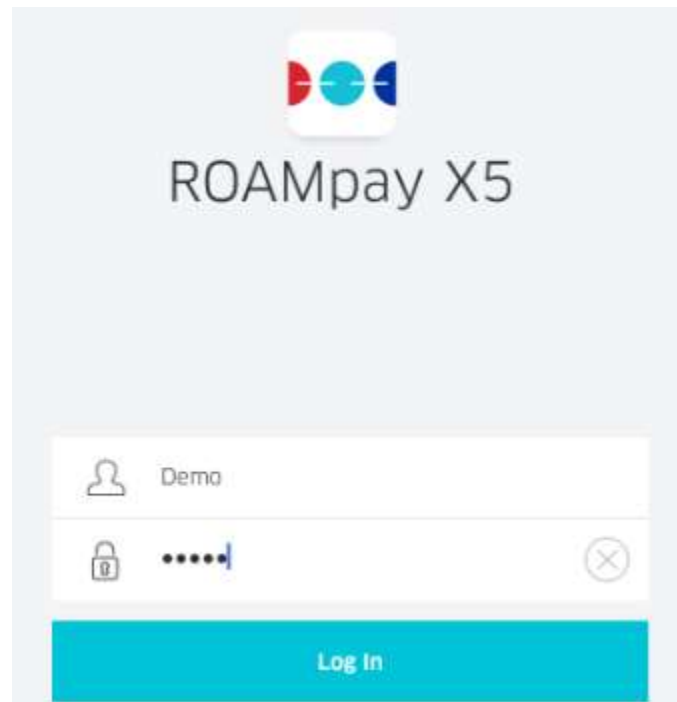
## 1\_1 What is a Demo Mode?

Demo Mode is a newly added feature to the ROAMpayX application (including white-labeled apps), which allows users to demonstrate the full functionality of Ingenico's point-of-sale solution without being logged-in to a production environment. This allows for the full demonstration of end-end transaction processing using **production readers** and **actual credit cards** in a sandbox environment.

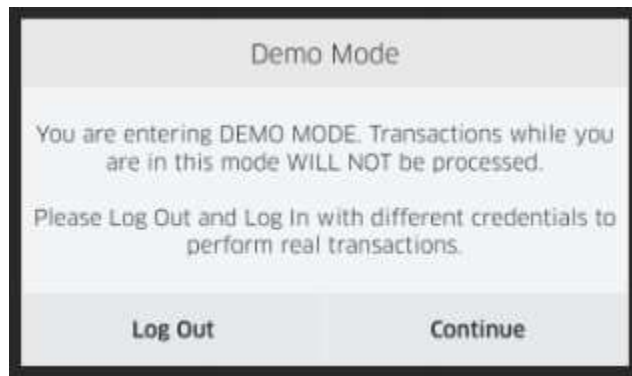
**Please note: Demo Mode is only available on RPX 5.2 and above**

## 1\_2 How Do I Start?

- 1) Demo Mode is initiated by logging in with specific user credentials. All users are authorized to use these credentials within the application, and are as follows:
  - **Username:** "Demo" (non-case sensitive)
  - **Password:** Any key combination, regardless of length/casing
    - **Ex1:** "12345"
    - **Ex2:** "abc "



- 2) Once logged in, the application will provide the following prompt notifying users that they are entering Demo Mode:



**Please Note: By clicking "Continue," the application will be in Demo Mode until the session is expired (15 minutes of inactivity) or is logged out.**

- 3) A successful login will be denoted by the Demo Mode watermark on all screens within the application.



## 2 Demo Mode Features

### 2\_1 Supported Transaction Types

Transaction processing in Demo Mode follows the same workflow as the production variation of ROAMpayX5. The one differentiator will be the Demo Mode watermark overlaid on each screen.

All transaction types are supported (swiped, EMV, contactless) but are dependent on your reader.



For a list of allowable transaction types and supported readers, please see the table below:

Reader	Payment Type Accepted	Supported Communication Interfaces
RP350	EMV Chip & Sign, MSR Mobile Card Reader	Audio Jack
RP450	MSR NFC, EMV NFC, EMV Chip & Sign, MSR Mobile Card Reader	Bluetooth, Audio jack
RP750	MSR NFC, MSR EMV, EMV Chip & Pin, PIN Debit, MSR Mobile Card Reader	Bluetooth, Audio Jack
MOBY/3000	MSR, EMV, EMV Chip & Pin, PIN Debit, MSR Mobile Card Reader	Bluetooth

## 2\_2 Default Configurations

Demo users have access to all configurable features currently offered by the application. By default, these features are all enabled, but can be toggled on/off at the user's discretion.



## 2\_3 Application History

Demo Mode users are unique to each device, including transaction history, setting configurations, and product catalogs. Please be aware of the following key points regarding local application history:

- Transaction history will be cleared every seven days, on a rolling basis
- Accounts are deleted after 30 days of inactivity.
- Product catalog and setting configurations will be cleared on a bi-weekly basis due to internal maintenance window procedures.



## 2\_4 Miscellaneous Information

Please be aware of the following additional information when using Demo Mode:

- All receipts will be branded with Ingenico Group logo and will clearly denote Demo Mode was used so not to be confused for production receipts. The demo mode receipts are only meant to serve as an example of what a user's receipt will look like, and is fully customizable per company in a production environment.


Please see the example provided below for a sample Demo Mode receipt:


ROAMpay X DEMO  
101 Federal Street  
Suite 700  
Boston, MA 02110

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**SALE**  
4/20/2018 4:52 pm EDT  
Payment Type: Cash  
Currency Code: USD


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 **\$0.05**



Granary Burying Ground  
Post Office Square  
Park Street Church  
Downtown Crossing  
Escape the Room Boston  
Boston Opera House  
Boston Tea Party Ships & Museum

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 **Item 1**

QTY: 1                      PRICE: \$0.05

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Subtotal \$0.05  
Total \$0.05

---

Trans ID 222

Customer Copy  
IMPORTANT - Please retain this copy for your records

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Mobile solutions

- Remote Firmware Update (RFU) is not supported in Demo Mode.
- Change Password feature is not supported.
- ROAMmerchant is not supported.